# **Job Posting Analytics**

Lightcast Q1 2025 Data Set

June 2025

# **Parameters**

Select Timeframe: Jun 2024 - May 2025

Regions:

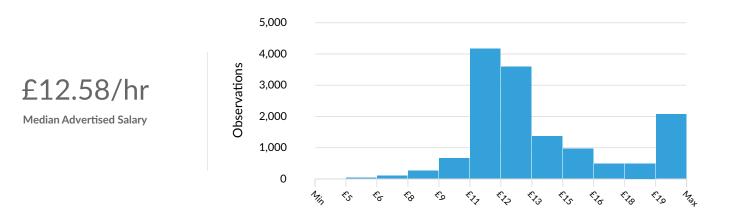
Code	Description			
E06000050	Cheshire West and Chester			
Minimum Expe	erience Required: Any			
Advertised Sal	ary: Include all postings regardless			
Education Leve	Education Level: Any			
Company Type:				
Non-Staffing	Companies			
Keyword Sear	ch:			
Posting Type:	Active Postings			

## Job Postings Overview



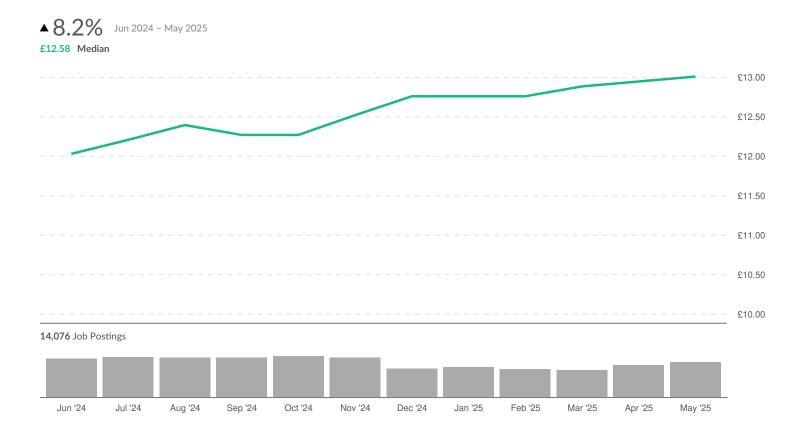
## **Advertised Salary**

There are **14,076** advertised salary observations (46% of the 30,774 matching postings).



Advertised Salary

# Advertised Salary Trend



# Job Postings Regional Breakdown

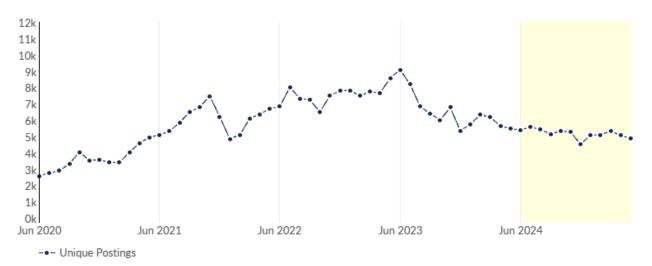


#### Local Authority

Cheshire West and Chester

Unique Postings (Jun 2024 - May 2025)

# Unique Postings Trend



Month	Unique Postings	Posting Intensity
May 2025	4,880	2:1
Apr 2025	5,082	2:1
Mar 2025	5,342	2:1
Feb 2025	5,103	2:1
Jan 2025	5,100	2:1
Dec 2024	4,526	2:1
Nov 2024	5,287	2:1
Oct 2024	5,355	2:1
Sep 2024	5,153	2:1
Aug 2024	5,444	3:1
Jul 2024	5,585	3:1
Jun 2024	5,415	3:1
May 2024	5,480	3:1
Apr 2024	5,652	3:1
Mar 2024	6,187	3:1
Feb 2024	6,353	3:1
Jan 2024	5,758	3:1
Dec 2023	5,364	3:1
Nov 2023	6,782	3:1
Oct 2023	6,015	3:1

Lightcast	Lightcast Q1 2025 Data Set   lightcast.io		Page 7/31
Mar 2021		4,044	4:1
Apr 2021		4,612	4:1
May 2021		4,962	4:1
Jun 2021		5,110	4:1
Jul 2021		5,335	4:1
Aug 2021		5,867	4:1
Sep 2021		6,510	4:1
Oct 2021		6,802	4:1
Nov 2021		7,486	4:1
Dec 2021		6,221	4:1
Jan 2022		4,863	4:1
Feb 2022		5,099	3:1
Mar 2022		6,113	3:1
Apr 2022		6,378	3:1
May 2022		6,709	3:1
Jun 2022		6,849	3:1
Jul 2022		8,025	3:1
Aug 2022		7,329	3:1
Sep 2022		7,247	3:1
Oct 2022		6,504	3:1
Nov 2022		7,516	3:1
Dec 2022		7,810	3:1
Jan 2023		7,832	3:1
Feb 2023		7,490	3:1
Mar 2023		7,759	3:1
Apr 2023		7,667	3:1
May 2023		8,591	3:1
Jun 2023		9,091	3:1
Jul 2023		8,206	3:1
Aug 2023		6,836	3:1
Sep 2023		6,416	3:1

Feb 2021	3,432	4:1
Jan 2021	3,422	4:1
Dec 2020	3,585	4:1
Nov 2020	3,544	4:1
Oct 2020	4,056	4:1
Sep 2020	3,339	4:1
Aug 2020	2,904	4:1
Jul 2020	2,782	3:1
Jun 2020	2,594	3:1

# **Education Breakdown**

Education Level	Unique Postings	% of Total
Up to GCSEs or equivalent	2,773	9%
No Education Listed	24,496	80%
A-levels or equivalent	1,638	5%
Foundation/HNC/HND or equivalent	573	2%
Bachelor's or equivalent	2,032	7%
Master's or equivalent	661	2%
Ph.D. or equivalent	141	0%

# Minimum Education Breakdown

Minimum Education Level	Unique Postings (minimum)	Unique Postings (max advertised)	% of Total (minimum)
Up to GCSEs or equivalent	2,773	0	9%
A-levels or equivalent	1,030	535	3%
Foundation/HNC/HND or equivalent	372	148	1%
Bachelor's or equivalent	1,780	235	6%
Master's or equivalent	252	394	1%
Ph.D. or equivalent	71	70	0%

# Experience Breakdown

Minimum Experience	Unique Postings	% of Total
No Experience Listed	21,943	71%
0 - 1 Years	3,940	13%
2 - 3 Years	2,430	8%
4 - 6 Years	1,371	4%
7 - 9 Years	219	1%
10+ Years	871	3%

# **Top Companies Posting**

	Total/Unique (Jun 2024 - May 2025)		Posting Intensity	Median Posting Duration
NHS	6,665 / 1,930	3:1		25 days
Cheshire West And Chester Council	1,247 / 512	2:1		21 days
Morrisons	548 / 232	2:1		21 days
Cwp-Gmbh	659 / 229	3:1		21 days
Disability Positive	215 / 152	1:1		30 days
Absolute Interpreting And Translations	135 / 134	1:1		30 days
Chester Zoo	180 / 134	1:1		24 days
Bank of America	297 / 133	2:1		23 days
SGS	249 / 133	2:1		32 days
University Of Chester	180 / 132	1:1		26 days
Lloyds Banking Group	314 / 130	2:1		21 days
JD Wetherspoon	366 / 129	3:1		20 days
MHA	293 / 126	2:1		34 days
Tesco	791 / 112	7:1		16 days
ALDI	283 / 111	3:1		16 days
My Four Wheels	157 / 110	1:1		4 days
Carden Park Hotel Limited	145 / 109	1:1		29 days
McDonald's	313 / 103	3:1		29 days
Kids Planet Day Nurseries	279 / 99	3:1		34 days
Maid2Clean	168 / 98	2:1		13 days
Costa Coffee	236 / 98	2:1		21 days
Cheshire College - South and West	128 / 93	1:1		20 days
Psi Talent Measurement	316 / 90	4:1		28 days
Barchester	383 / 89	4:1		18 days
Valor Hospitality Europe Ltd	443 / 88	5:1		29 days
Ramboll	160 / 87	2:1		31 days
Care Uk	342 / 87	4:1		33 days
Brio Leisure	113 / 85	1:1		20 days

Roadchef	221 / 84	3:1	16 days
Edsential	167 / 84	2:1	35 days
Alternative Futures Group Ltd	213 / 81	3:1	21 days
Sytner Group	211 / 81	3:1	28 days
Liberty	164 / 79	2:1	28 days
The Boots Company	205 / 79	3:1	23 days
Mitchells & Butlers	259 / 79	3:1	17 days
Asda	360 / 78	5:1	21 days
Ee Agency Ltd	346 / 77	4:1	10 days
Cheshire Constabulary	77 / 72	1:1	19 days
Sodexo	243 / 70	3:1	32 days
Compass Group	264 / 70	4:1	35 days
Close Brothers	187 / 67	3:1	29 days
Alcedo Care Limited	262 / 67	4:1	27 days
Sanctuary Group	165 / 61	3:1	23 days
Holiday Inn	126 / 59	2:1	30 days
Dechra Pharmaceuticals Plc	93 / 59	2:1	27 days
Liberty Group	108 / 58	2:1	28 days
Asda Express	150 / 57	3:1	25 days
Bristol-Myers Squibb	215 / 57	4:1	21 days
McArthurGlen Designer Outlets	155 / 56	3:1	24 days
Liberty Gas Group Limited	116 / 49	2:1	30 days

# **Top Cities Posting**

City	Total/Unique (Jun 2024 - May 2025)	Posting Intensity	Median Posting Duration
Chester, Cheshire West and Chester	36,557 / 16,842	2:1	26 days
Ellesmere Port, Cheshire West and Chester	10,537 / 5,472	2:1	25 days
Northwich, Cheshire West and Chester	6,515 / 3,512	2:1	24 days
Winsford, Cheshire West and Chester	4,243 / 2,074	2:1	25 days
Frodsham, Cheshire West and Chester	1,497 / 717	2:1	24 days
Tarporley, Cheshire West and Chester	1,094 / 561	2:1	23 days
Neston, Cheshire West and Chester	840 / 460	2:1	23 days
Malpas, Cheshire West and Chester	418 / 315	1:1	22 days
Capenhurst, Cheshire West and Chester	59 / 38	2:1	6 days
Blacon, Cheshire West and Chester	48 / 34	1:1	7 days

# **Top Posted Occupations**

	Total/Unique (Jun 2024 - May 2025)	Posting Intensity	Median Posting Duration
Care Workers and Home Carers	4,305 / 1,607	3:1	30 days
Cleaners and Domestics	2,948 / 1,505	2:1	24 days
Sales Related Occupations n.e.c.	2,947 / 1,470	2:1	26 days
Kitchen and Catering Assistants	2,712 / 1,109	2:1	25 days
Sales and Retail Assistants	2,152 / 923	2:1	23 days
Customer Service Occupations n.e.c.	1,679 / 674	2:1	25 days
Bar Staff	974 / 546	2:1	30 days
Managers and Directors in Retail and Wholesale	935 / 444	2:1	24 days
Chefs	994 / 429	2:1	25 days
Sales Supervisors - Retail and Wholesale	968 / 418	2:1	25 days

# **Top Posted Occupations**

Occupation	Total/Unique (Jun 2024 - May 2025)	Posting Intensity	Median Posting Duration
Janitor / Cleaner	2,609 / 1,361	2:1	24 days
Retail Sales Associate	2,914 / 1,175	2:1	23 days
Home Health Aide	2,861 / 961	3:1	30 days
Sales Representative	1,408 / 705	2:1	24 days
Office / Administrative Assistant	1,242 / 699	2:1	22 days
Caregiver / Personal Care Aide	1,451 / 647	2:1	30 days
Customer Service Representative	1,500 / 638	2:1	25 days
Retail Store Manager / Supervisor	1,438 / 625	2:1	26 days
Registered Nurse	1,547 / 547	3:1	25 days
Bartender	974 / 546	2:1	30 days
Sales Assistant	1,117 / 522	2:1	25 days
Preschool / Childcare Teacher	834 / 463	2:1	27 days
Teacher Assistant	953 / 455	2:1	27 days
Kitchen Staff	1,061 / 440	2:1	26 days
Chef	994 / 429	2:1	25 days
Maid / Housekeeping Staff	758 / 381	2:1	23 days
Waiter / Waitress	688 / 375	2:1	29 days
Youth Counselor / Worker	924 / 369	3:1	28 days
Fast Food / Counter Worker	953 / 365	3:1	26 days
Tractor-Trailer Truck Driver	597 / 357	2:1	22 days
Sales Delivery Driver	908 / 321	3:1	22 days
Busser / Banquet Worker / Cafeteria Attendant	695 / 301	2:1	24 days
Receptionist	520 / 286	2:1	22 days
Healthcare Administrator	727 / 268	3:1	25 days
Family / School / General Social Worker	543 / 258	2:1	24 days

Warehouse Worker	381 / 241	2:1	20 days
Barista	471 / 238	2:1	22 days
Restaurant / Food Service Supervisor	436 / 229	2:1	30 days
Manufacturing Machine Operator	366 / 189	2:1	23 days
Nurse Practitioner	648 / 186	3:1	30 days
Landscaping / Groundskeeping Worker	350 / 185	2:1	21 days
Physician	486 / 184	3:1	24 days
Automotive Service Technician / Mechanic	405 / 182	2:1	25 days
Bookkeeper / Accounting Clerk	248 / 179	1:1	23 days
Restaurant / Food Service Manager	350 / 173	2:1	21 days
Security Officer	284 / 173	2:1	28 days
Dishwasher	339 / 172	2:1	26 days
Construction Helper / Worker	265 / 169	2:1	16 days
Operations Manager / Supervisor	338 / 168	2:1	20 days
Business Development / Sales Manager	308 / 168	2:1	26 days
Interpreter / Translator	187 / 164	1:1	30 days
Cook	301 / 157	2:1	22 days
Special Education Teacher	252 / 148	2:1	26 days
Tutor	248 / 141	2:1	24 days
Computer Support Specialist	237 / 138	2:1	21 days
Nursing Assistant	467 / 135	3:1	22 days
Coach	204 / 131	2:1	26 days
Project Manager	206 / 129	2:1	22 days
Customer Service Manager	218 / 129	2:1	22 days
Real Estate Agent / Broker	183 / 124	1:1	31 days

# **Top Posted Job Titles**

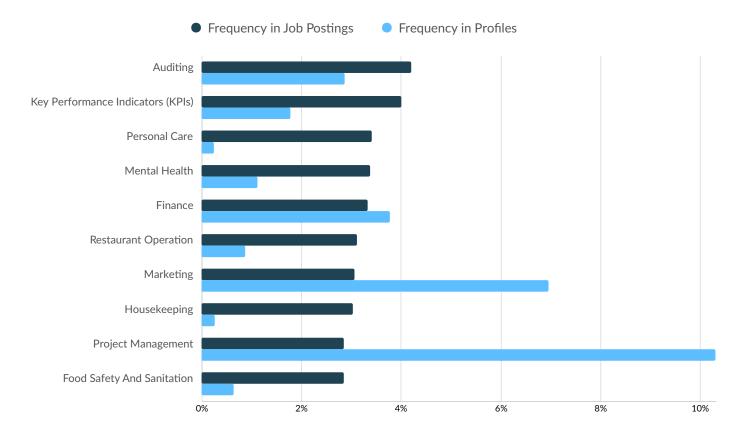
	Total/Unique (Jun 2024 - May 2025)		Posting Intensity	Median Posting Duration
Support Workers	1,766 / 726	2:1	<u> </u>	28 days
Cleaners	1,086 / 535	2:1	<u> </u>	25 days
Care Assistants	1,480 / 459	3:1		30 days
Team Members	736 / 303	2:1		27 days
Sales Assistants	561 / 258	2:1		26 days
Kitchen Assistants	510 / 239	2:1		23 days
Teaching Assistants	562 / 219	3:1		25 days
Health Care Assistants	563 / 214	3:1		28 days
Delivery Drivers	541 / 188	3:1		23 days
Team Leads	419 / 167	3:1		26 days
Kitchen Porters	337 / 166	2:1		27 days
Bar Staff	284 / 144	2:1		32 days
Customer Service Advisors	413 / 143	3:1		28 days
Cleaning Operatives	262 / 139	2:1		25 days
Retail Assistants	301 / 136	2:1		20 days
Nursery Practitioners	215 / 134	2:1		31 days
Bartenders	233 / 134	2:1		31 days
Wait Staff	259 / 130	2:1		28 days
Receptionists	280 / 128	2:1		23 days
Early Years Teachers	260 / 121	2:1	I	29 days
Supervisors	204 / 116	2:1		28 days
Personal Care Assistants	206 / 109	2:1		28 days
Baristas	239 / 105	2:1		20 days
Catering Assistants	312 / 104	3:1		28 days
Front of House Team Members	210 / 103	2:1		25 days
Housekeepers	203 / 103	2:1		25 days
Apprentices	161 / 102	2:1		28 days
Administrators	171 / 100	2:1		22 days

Store Colleagues	578 / 96	6:1	19 days
Labourers	131 / 94	1:1	23 days
Mental Health Practitioners	527 / 90	6:1	31 days
Domestic Cleaners	135 / 88	2:1	19 days
Driving Instructors	136 / 85	2:1	4 days
Vehicle Technicians	192 / 84	2:1	29 days
Chefs	252 / 84	3:1	25 days
Registered Nurses	292 / 83	4:1	24 days
Warehouse Operatives	103 / 81	1:1	22 days
Domestic Assistants	209 / 79	3:1	31 days
Sales Associates	205 / 79	3:1	27 days
Cover Supervisors	169 / 77	2:1	30 days
Security Officers	120 / 77	2:1	31 days
Food and Beverage Assistants	147 / 76	2:1	24 days
Sales Advisors	153 / 75	2:1	21 days
Interpreters	77 / 73	1:1	30 days
Residential Support Workers	175 / 71	2:1	33 days
Chefs De Partie	156 / 71	2:1	24 days
Sales Consultants	157 / 70	2:1	26 days
Production Operatives	160 / 69	2:1	19 days
Kitchen Team Members	207 / 69	3:1	30 days
Kitchen Team Members Customer Service Team Members	207 / 69 141 / 69	3:1	30 days 20 days

# **Top Industries**

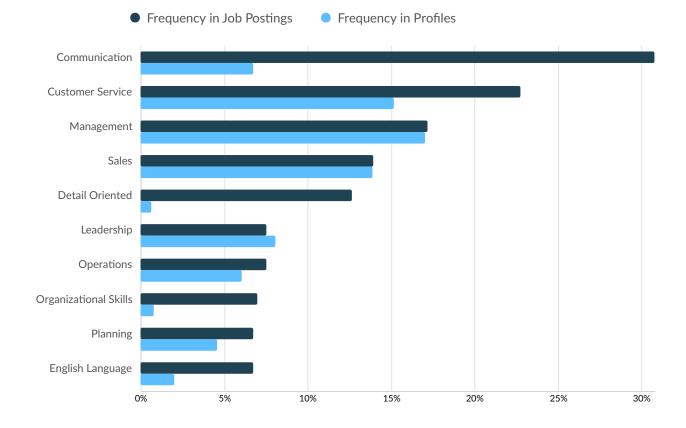
Industry	- Total/Unique (Jun 2024 May 2025)	Posting Intensity	Median Posting Duration
Human Health Activities	9,271 / 3,027	3:1	25 days
Retail Trade, Except of Motor Vehicles and Motorcycles	5,670 / 2,286	2:1	23 days
Food and Beverage Service Activities	5,099 / 2,000	3:1	27 days
Residential Care Activities	3,575 / 1,381	3:1	24 days
Activities of Head Offices; Management Consultancy Activities	2,271 / 1,252	2:1	24 days
Education	2,085 / 1,109	2:1	21 days
Financial Service Activities, Except Insurance and Pension Funding	1,495 / 741	2:1	22 days
Real Estate Activities	1,322 / 674	2:1	23 days
Accommodation	1,098 / 654	2:1	28 days
Services to Buildings and Landscape Activities	1,169 / 569	2:1	24 days

# **Top Specialized Skills**



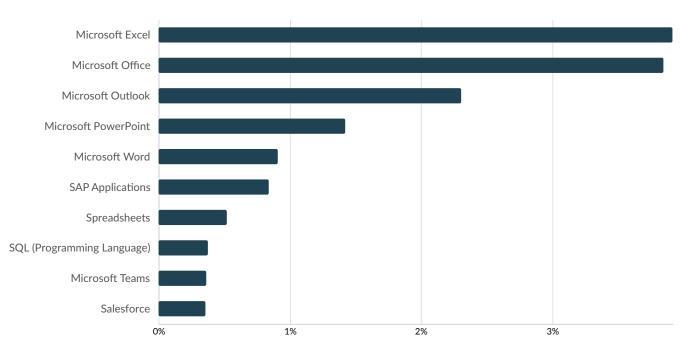
	Postings	% of Total Postings	Profiles	% of Total Profiles
Auditing	1,297	4%	4,297	3%
Key Performance Indicators (KPIs)	1,235	4%	2,658	2%
Personal Care	1,049	3%	374	0%
Mental Health	1,039	3%	1,684	1%
Finance	1,028	3%	5,650	4%
Restaurant Operation	962	3%	1,303	1%
Marketing	945	3%	10,429	7%
Housekeeping	934	3%	407	0%
Project Management	879	3%	15,444	10%
Food Safety And Sanitation	877	3%	957	1%

# **Top Common Skills**



	Postings	% of Total Postings	Profiles	% of Total Profiles
Communication	9,474	31%	10,100	7%
Customer Service	7,010	23%	22,752	15%
Management	5,284	17%	25,533	17%
Sales	4,295	14%	20,812	14%
Detail Oriented	3,894	13%	926	1%
Leadership	2,312	8%	12,102	8%
Operations	2,312	8%	9,039	6%
Organizational Skills	2,155	7%	1,202	1%
Planning	2,071	7%	6,847	5%
English Language	2,070	7%	3,046	2%

## **Top Software Skills**



	Postings	% of Total Postings
Microsoft Excel	1,204	4%
Microsoft Office	1,183	4%
Microsoft Outlook	708	2%
Microsoft PowerPoint	438	1%
Microsoft Word	279	1%
SAP Applications	258	1%
Spreadsheets	160	1%
SQL (Programming Language)	115	0%
Microsoft Teams	111	0%
Salesforce	110	0%

## • Frequency in Job Postings

# **Top Certifications**

#### Postings with Certification Registered Nurse (RN) 323 CSCS Card 282 Valid Driver's License 247 Association Of Chartered Certified Accountants 137 Functional Skills Qualification 131 Security Clearance 103 Chartered Institute Of Management Accountants (CIMA) 99 Association of Accounting Technicians 83 Post Graduate Certificate In Education (PGCE) 74 Chartered Institute Of Personnel And Development (CIPD) Certified 60

# Appendix A

# **Top Posting Sources**

Website	Postings on Website (Jun 2024 - May 2025)
indeed.com	16,721
dwp.gov.uk	4,642
jobrapido.com	3,543
reed.co.uk	1,921
jobs.nhs.uk	1,176
jobs24.co.uk	869
leisurejobs.com	863
fish4.co.uk	844
cv-library.co.uk	709
gumtree.com	671
myworkdayjobs.com	563
starjobsearch.co.uk	503
jobs4network.co.uk	481
healthjobsuk.com	414
searchukjobs.com	368
dejobs.org	352
cheshirewestandchester.gov.uk	335
carehome.co.uk	276
engineeringjobs.co.uk	268
jobserve.com	194
tes.com	191
jobs-redefined.co	179
findapprenticeship.service.gov.uk	166
e4s.co.uk	162
britishjobs.co.uk	156

# Appendix B

Sample Postings

Shift Engineer (Mechanical Bias)	
Link to Live Job Posting: dejobs.org	
Location: Chester, Cheshire West and Chester	Company: CBRE
Job Title: Shift Mechanics	
Shift Engineer (Mechanical Bias) Job	
ID 216139	

Posted 05-May-2025 Service line GWS Segment Role type Full-time Areas of Interest Engineering/Maintenance Location(s) Chester - England - United Kingdom of Great Britain and Northern Ireland Company Profile CBRE is the global leader in real estate services and leverages the industry's most powerful knowledge base to meet the commercial real estate needs of its clients worldwide. Our vision is to be the preeminent, vertically integrated, globally capable real estate service firm. Globally we employ over 70,000 employees and operate in 48 countries.

## Job Title:

Multi Skilled Engineer CBRE Global Workplace Solutions is a leading global provider of integrated facilities and corporate real estate management. We are recruiting a Multi Skilled Engineer to join the team. The successful candidate will perform Electrical and Mechanical Maintenance to both Plant, Equipment and Building Services.

### Role Summary:

- Identify and manage the risks to the client through the equipment on site, including updating drawings, identifying critical spares, improving performance of machinery, improving and implementing the preventative maintenance program
- Using new equipment and technologies to maintain a working production environment liaising with the client on any requests for certain machinery PPM's
- Fault finding on all types of Machinery
- Support others in the department in relation to Health and Safety
- Provide Electrical and Mechanical expertise to the Maintenance Department working on Heavy Industrial Machines and Overhead Cranes
- Write and follow Risk Assessments and be available to question any issues which arise from them safely and accurately
- Completion of the required documentation as specified with the requirements of all rules and legislation
- Work on Three Phase Systems with Voltages up to 440V
- Working on Motors, Gearboxes, Valves encompassing Hydraulic, Pneumatic and Electrical Systems
- Use Mobile Devices to accurately project and complete any works from the CAFM Maintenance System
- Use of emailing / calendars to plan your daily work requirements so that all tasks are completed effortlessly and efficiently.
- Liaise with onsite Site Services to manage any Building Services related issues, responding confidently and accurately as required
- To be the responsible person when required for the department and deputise the Shift Leader during annual leave or sickness
- To work overtime as and when the business requires, this may include nights and weekends to which notice may not always be given
- Perform adhoc duties as and when required

#### **Experience Required:**

- A Recognised or Time Served Apprenticeship
- Strong proven experience in manufacturing maintenance

- Electrical Competences / Qualifications to a minimum or equivalent to City and Guilds 236 Pt 1-2 Electrical qualifications to 18th Edition
- Mechanical Competences / Qualifications to an acceptable standard to City and Guild's Mechanical
- Good multi skilled ability
- Experience working on 3 phase motors, drives and inverters
- Hydraulic / Pneumatic Experience
- Ability to fault find
- PLC Diagnostics / Repair Competencies
- NVQ Qualifications to Level 2, Electrical and Mechanical
- Ability to supervise contractors
- Able to write Risk and Method Statements
- Able to understand and write Permits Desirable
- Working at Height Qualification
- IPAF
- AP Qualifications
- Experience of Heavy EngineeringCBRE, Inc.

is an Equal Opportunity and Affirmative Action Employer (Women/Minorities/Persons with Disabilities/US Veterans)

# Chef de Partie / CDP / C.D.P Premium Gastro Link to Live Job Posting: www.jobs4network.co.uk Location: [Unknown City] Company: Unclassified Job Title: DP Managers Job Description Calling all passionate culinary masters! We're on the hunt for a talented Chef de Partie (CDP) to join our dynamic team at this exceptional, multi-million pound gastro operation in the heart of Cheshire. This is a permanent role with a competitive salary of

## GBP36,000

- and the chance to be part of something truly extraordinary. Become a key player in our mission to be one of the TOP 50 Gastro operations in the UK Work with the very best ingredients and exceed every guest's expectations Be part of a team that pulls together to create culinary magic

### Preferred Requirements:

Proven experience as a CDP with strong culinary skills A total passion for working with the very best ingredients Love being part of a team that pulls together to deliver exceptional results Thrive in a fast-paced, dynamic environment Commitment to delivering the highest standards of food and service

### Preferred Qualifications:

Formal culinary training or equivalent experience Demonstrable track record of success in a similar role Excellent communication and teamwork skills AMRT1\_UKCT

Customer Service Advisor	
Link to Live Job Posting: www.apetito.co.uk	
Location: Chester, Cheshire West and Chester	Company: Apetito
Job Title: Customer Service Advisors	

Customer Service Advisor£12.60 per hour + bonus + company benefits.

## Location:

UK-Flintshire-Chester | Contract type: Permanent (Full-Time) | Closing date: 15th June 2025 Overview This role is working 36 hours per week, any 5 in 6 days. Required to work 1 in 3 Saturdays on a rotational basis. The role of our Customer Services Advisor is critical to the success of our business. Our customers are predominantly elderly and rely upon our office teams to take their orders over the phone or via the internet. The defining characteristics of our Customer Services Advisors are that they're organised and efficient. However, apart from the technical skills that are required with the role, the most important attributes are that we demonstrate empathy, patience, kindness, friendliness, care and warmth to all our customers. The role involves the taking of customer orders and also the making of outbound courtesy calls. These calls are particularly important as many customers live alone and the phone calls they receive are often the only contact they may have in a single day. As such, many customers become very attached to their "friends" at Wiltshire Farm Foods. Wiltshire Farm Foods supplies frozen meal solutions direct to the consumer. We have a cold store to accommodate the stock necessary to be able to be able to deliver to our customers each week. The ultimate goal is to provide a service to our customers that exceed expectations while at the same time continuously improving efficiencies. £12.60 per hour + bonus + company benefits. Who we are Wiltshire Farm Foods, part of the apetito group, is the UK's largest ready-meal supplier, cooking and delivering over 330 different delicious frozen ready meals across the UK primarily to the elderly, their family members and healthcare professionals. We're dedicated to making a real difference to our customers' lives, by bringing sunshine to their doors through our commitment to provide good old-fashioned service. Our intense pride drives us to continuously innovate and improve, ensuring our products and service exceed our customers' needs. This is all whilst being an ethical and sustainable organisation that believes in doing the right thing. Responsibilities Responsible for the taking of telephone / internet orders and making outbound calls to customers and prospects. To support drivers with route planning for the next days' delivery rounds. To ensure each customer is provided with "exemplary" service on each telephone call or contact.To update customer records and liaise with customer relatives as required.To ensure customers' needs are met, ensuring they know how to cook, store and re-order the meals as necessary. Prepare promotional literature as required and communicate details of new products or promotions to customers. To search, provide and continually look for new business opportunities. To share best practices with colleagues in an effort to continuously improve our service proposition. To actively take an interest in the products we sell and promote the benefits of WFF healthy and nutritious meals to all our customers. About you

## Essential:

Experience of a customer service roleConfident using a Personal computer to manage and process ordersConfident telephone mannerAble to pay attention to detail and be accurate in your workNumerate and good written English; GCSE Maths & English standard or equivalentAble to work to deadlines

## Desirable:

Have worked in the elderly/care marketExperience of working in a team environment

## Full UK Driving Licence Personal Qualities:

As one of our team you will be focused on excellent customer service with a caring and empathic nature. You will demonstrate a real interest

📕 Lightcast

in people and be able to communicate effectively with members of the public and their families. This is a "people" focused role and requires individuals who enjoy engaging with a wide variety of elderly customers. To take an active interest in getting to know every customer and become a trusted friend. A good listener, you'll be able to treat every customer as an individual. To have a very clear telephone voice where you can adapt your style to meet the needs of every customer. Ability to communicate and relate to people at all levels. Ability to work under own initiative, plan own day, manage own time. To act as a link for drivers and customers if any problems arise during a delivery round. To be able to learn our in house computer systems, manage the taking of orders, round sequencing and database management for prospects, current or lapsed customers. To enjoy working as a team member and to be passionate about promoting the WFF product range and service proposition. Flexible approach to work content and willingness to help with other areas of the business as and when the occasion arises.Company BenefitsCompetitive salary - accredited Living Wage employer33 days holiday per year, including bank holidays (which are considered a normal working day)Option to purchase up to 5 additional days holiday per yearDiscretionary annual bonus schemePension scheme - employer matched contributions up to 4%Life assurance scheme worth at least 1x annual salaryFree turkey or voucher at Christmasapetito perks scheme including salary sacrifice options and retail discountsOur Values As a family-owned business, we take great pride in being a company that makes a real difference and is dedicated to creating outstanding meals to be proud of. We develop a range of products designed to enhance health and well-being for all our customers. We are driven by a passion for service and dedicated to feeding some of the UK's most vulnerable people. We proudly support British food and farming, focusing on using the best ethical and sustainable produce in alignment with our goal to reach Net Zero by 2040. Our ethical standards are recognised by the ETI and we are an accredited Living Wage employer.

# Retail Assistants - Iceland Foods in Northwich, Cheshire West and Chester (May 20..

## **Retail Assistant**

Location	Northwich,	Chochiro	Wost and	Chostor
LOCATION:	INOT LITIVICIT,	Cheshire	vvest and	Chester

**Company:** Iceland Foods

Job Title: Retail Assistants

Retail Assistant 3.2 3.2 out of 5 stars 19 Witton Street, Northwich CW9 5DE At Iceland we like to do things differently. We are a fair and ethical retailer, who believe in investing in our people and making a difference. We are now recruiting for a Retail Assistant to join our supportive Iceland family. As a Retail Assistant, you are at the heart of our operation and we are looking for individuals who share our energy and passion and will contribute to our ongoing success. It's important for our colleagues to take pride in what they do, and we can offer a role that will allow you to use your own initiative, in a fun and engaging team environment. We work hard to build a strong team dynamic which supports our colleagues to deliver to the best of their ability in the challenging role of Retail Assistant Your role is to ensure that you deliver great standards and a store to be proud of so that our customers have the best experience possible when shopping with us. We expect a lot from our colleagues, and you'll get a lot back in return from us. Offering part-time hours gives you flexibility and a variety of shift patterns. There is also a great rate of pay and the opportunity to become part of a supportive and connected family of colleagues who look after our own. Unfreeze your potential and develop a fantastic career with an ever-growing company where people are key to our success. Be a part of our future success story. Be Iceland. Good luck with your application.

## Client Managers – Lloyds Banking Group in Chester, Cheshire West and Chester (M..

Customer Journey Manager, Embedded Finance Link to Live Job Posting: www.lloydsbankinggroup.com	
Job Title: Client Managers	
Customer Journey Manager, Embedded FinanceEnd dateThursday 1 more information on agile working options.Agile Working OptionsJo	2 June 2025Salary range£59,850 - £66,500We support agile working for ob ShareJob description
JOB TITLE	
Customer Journey Manager, Embedded Finance	
LOCATION	
(S):	
Chester or Leeds SALARY:	
From £59,850	
HOURS:	
Full time	
WORKING PATTERN	
Consumer Lending and are tasked with building out propositions that Customer Journey Manager (CJM) plays a crucial role in product dev team in understanding, measuring and orchestrating Customer Journ Alongside the rest of the feature team, the CJM plays a key leading a approaches and design choices. The CJM is responsible for understa	ere in the Embedded Finance team, we're a start-up business unit within at solve customers' financial needs, when and where they are. The velopment; working with the Product Owner and the broader product neys with a focus on technology and on integrating across functions. role in making sense of this insight and factoring it into prioritisation anding and optimising the end-to-end customer experience (internal and nt of all journeys. They will be responsible for leading the continuous

Alongside the rest of the feature team, the CJM plays a key leading role in making sense of this insight and factoring it into prioritisation approaches and design choices. The CJM is responsible for understanding and optimising the end-to-end customer experience (internal and external) to ensure the needs of the customer remain at the forefront of all journeys. They will be responsible for leading the continuous improvement of the journey and for orchestrating across functional boundaries to ensure journey effectiveness. This will be achieved through collaborating with colleagues in Product, Experience Design and Engineering to ensure the intended user experience, and journey or process design, is accurately represented. We want to tackle problems for existing franchise customers as well as those new to franchise, using outstanding LBG capabilities in ways that are coordinated into customers' existing lifestyles. We'll be bold and innovative in our use of data and technology to put customers first, to build balanced and long-term business models, thus adding to Group capabilities overall. In this role, you'llIndependently understand the end-to-end journeyIntegrate insights and knowledge from disparate data, processes and systems which are relevant to the customer journeyWork with limited supervision and lead on Customer Journey and process maps (e.g Visio)Continually evaluates the effectiveness of the journey from a customer and business perspectiveCoordinate cross functional alignment on journeysUnderstand cross-functional context and build alignment as needed About us Join us and, as well as making a difference to customers, you'll enjoy a fulfilling career where you're free to be yourself. Great colleagues, transforming workspaces, hybrid working and a wide variety of career opportunities - you'll find them all here. What you'll needDirects work efforts towards customer outcomes and continually reinforces messaging around Customer first. Uses experience to identify additional customer needs, unrecognised by

Inese to plan and time. Ueanly, you in lave experience in the lenging domain and raminanty with the regulatory environment surrounding lending. Experience in mapping out customer journey flows end to end, with integration pointsStrong Collaborator skills - Uses personal impact and stakeholder positioning to build and sustain long-term relationships at all levels. Resolves stakeholder conflict, builds consensus, and influences outcomes. And you'll influence positively - demonstrating the right values and behaviours and encouraging this in team members We'll continually test and iterate for growth and takeaways. We seek people with a desire to learn, an ability to build thoughtpartnerships with a broad range of specialists across functions, and the patience and resilience to implement strategies that will evolve with changing customer, market, and regulatory contexts. About working for us Our focus is to ensure we're inclusive every day, building an organisation that reflects modern society and celebrates diversity in all its forms. We want our people to feel that they belong and can be their best, regardless of background, identity or culture. We were one of the first major organisations to set goals on diversity in senior roles, create a menopause health package, and a dedicated Working with Cancer initiative. And it's why we especially welcome applications from underrepresented groups. We're disability confident. So, if you'd like reasonable adjustments to be made to our recruitment processes, just let us know. We also offer a wide-ranging benefits package, which includes: A generous pension contribution of up to 15% An annual bonus award, subject to Group performanceShare schemes including free sharesBenefits you can adapt to your lifestyle, such as discounted shopping30 days' holiday, with bank holidays on topA range of wellbeing initiatives and generous parental leave policies Ready for a career where you can have a positive impact as you learn, grow and thrive? Apply today and find out more.

# **Appendix C - Data Sources and Calculations**

# Lightcast Job Postings

Job postings are collected from various sources and processed/enriched to provide information such as standardized company name, occupation, skills, and geography.